- cater for a better catchment area
- provide services that meet with the ever-changing needs
- have enough room to hold activities which while promoting reading and literacy, inform participants on relevant topics
- Branch libraries will be in the Local Councils remit and act more as a community information hub rather than the public library that we are presently used to.
 - Any cataloguing services demanded from Malta Libraries will be done against a cost – €20 per publication
 Malta Libraries will be able to focus and provide better quality services in the central public library and the regional libraries
- Maintain Users' Needs Analysis on an annual basis
 - Acknowledging, understanding and keeping abreast with the changing needs of individuals as well as their community
 - Evaluating and updating the library's collection, system and services accordingly
- Library Promotion
 - Keeping a good liaison with the Friends of the Public Library team
 - Communicating with the virtual community linked to Malta Libraries website and Facebook pages
 - Participate in blogs, book reviews and writing platforms
 - Hold activities on a regular basis which will generate traffic at the public libraries as well as promote the library services
- Lending services:
 - Adult Library
 - Maintain a good management system of the collection through collection development exercises
 - Increase circulation to reach 170,000 loans
 - Increase new members to reach 2,500 members
 - o Junior Library
 - Maintain a good management system of the collection through collection development exercises
 - Increase circulation to reach 112,000 loans